

February 9, 2006

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

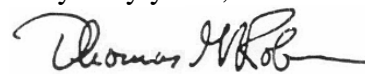
RE: Docket 3628 - Trouble Non-Outage Report for January 2006

Dear Ms. Massaro:

Enclosed please find ten (10) copies of The Narragansett Electric Company's d/b/a National Grid Trouble, Non-Outage Report ("Report") for January 2006. This Report is being provided pursuant to the Service Quality Plan Settlement Agreement approved by the Commission in Docket 3628.

Thank you for your attention to this filing. If you have any questions concerning this Report, please do not hesitate to call me at (508) 389-2877.

Very truly yours,



Thomas G. Robinson

Enclosures

cc: Docket 3628 Service List
Paul Roberti, Esq.
Al Contente, Division
Steve Scialabba, Division

National Grid
Trouble Non-Outage and Outage Calls Report¹
2006

<u>2006</u>	Number of Trouble Non-Outage <u>Calls</u>	Number of <u>Outage Calls</u>	Total Number of <u>All Calls</u>
January	166	8,495	40,907
February			
March			
April			
May			
June			
July			
August			
September			
October			
November			
December			
Total	166	8,495	40,907

¹The numbers contained in this report reflect calls answered by a customer service representative.

Certificate of Service

I hereby certify that a copy of the cover letter and / or any materials accompanying this certificate has been mailed or hand-delivered to the parties listed below.



Joanne M. Scanlon

February 9, 2006
Date

Narragansett Electric Company – Service Quality Plan
Docket 3628 - Service List as of 10/27/04

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W. Mark Russo, Esq.	mrusso@frlawri.com	

cc: Steve Scialabba, RI Division